



**MALTA STOCK EXCHANGE
INSTITUTE**

**TOWARDS
A BRIGHTER
FUTURE**



GDPR - Practical Issues

Course No 226

GDPR has empowered data subjects by providing them with specific rights over their personal data and individuals have a right to obtain the information that an organisation holds on them. Organisations have a one-month window within which to respond and many fail to understand how to deal with such requests in an effective and compliant manner. Another main talking point of GDPR is its new data breach notification requirements. Whilst the act of failing to notify a breach when required to do so can result in significant consequences, many organisations still tend to only look into their incident response practices if and when a breach occurs. There are numerous incidents such as cc'ing the wrong person on an email or theft of an employee's laptop out of his vehicle and these types of incidents are certainly important. Assessing the severity and quantifying the level of risk for each incident against the complex breach notification regulations can be rather challenging for organisations. This course is intended to provide some practical insights into how to meet the personal data requests and help your organisation overcome the challenges involved, as well as provide a breakdown of the actions required for a streamlined and consistent incident response management plan.

Supported by:



Sample Topics Covered:

Learn how to create an effective DSAR response process

Learn what information must be provided to data subjects in line with the principle of transparency

Understand the level of identity verification required on a case-by-case basis

Understand what requirements the GDPR imposes on organisations when dealing with DSARs

Learn when an organisation can refuse these requests and what exemptions the GDPR provides

Learn how to build an effective incident response programme

Understand how to assess the severity and quantify the risk level of a breach

Understand what actions need to be taken for adequate breach reporting to the Supervisory Authority and affected data subjects

Learn how to keep a proper record of security incidents

General Information

Time: 13:00 - 16:00
Venue: Online
Level: Intermediate

Schedule

Duration: 6 hours
Dates: 23, 24 February
 21, 22 November

Target Audience

This course is an introductory course and is geared towards non-lawyers, DPOs, the general public, students, compliance officers, directors, industry practitioners and accountants.

Registration fee: **€125 per participant**

- Full time student (50% discount)
- Senior citizen (50% discount)
- Group booking of 4 or more applicants from the same Organisation (10% discount)

Applications are to be made by clicking the **'apply now'** button and completing the online application process.

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Lecturer

Mr Francois Ganado



Francois is an Executive Consultant within the Firm and is responsible for the Risk Management & Compliance services across a broad range of clients in various industries. He has over 16 years working as a management consultant with one of the Big 4 firms, with experience spanning from strategy, business analysis, business planning, investment appraisal, business process improvement, operational effectiveness and continuous improvement, project management.

Upon joining RSM, Francois immediately took over the team's engagement management role and responsibilities from the Principal. He led engagements covering areas such as GDPR Impact Assessments, Audits, Training as well as acted as the named DPO for various entities. Since 2021, he has been tasked to lead the Risk Management and related Compliance services.

Francois holds a Masters in International Economics and Management from SDA Bocconi in Milan (Italy). His certifications include CIPP/e and CIPM from the International Association of Privacy Professionals (IAPP) and the International Certificate in Enterprise Risk Management from the Institute of Risk Management (UK) amongst others.

Cheques to be made payable to: Malta Stock Exchange Institute Ltd.

Payments by bank transfer

Bank: Bank of Valletta plc
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Kindly insert your NAME, SURNAME, ID CARD NUMBER and COURSE NUMBER in the transaction narrative.

This application is to be accompanied by payment or proof of payment by bank transfer.